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Bravo tv guide

LiveAbout uses cookies to provide you with a great user experience. By using LiveAbout, you accept our Use cookies. Unfortunately people go by pricing without realizing poor customer service because your time gets violated. 1) I signed up for an internet and TV bundle. It was promised that my second TV would be free through their app which I can download to my Roku device. Turns out that's not true. So the other TV was told to require another box from them at 120 dollars! 2) was charged 10 dollars more for my bundle than agreed. Went round and round with customer service and got nowhere. Was told how it is. I decided to cancel after spending hours on hold only to get representatives in the wrong department and no assistance. 3) I canceled and went with Hulu. The best move I could make is because they have customer service so I don't spend hundreds of dollars of my time wasting it on customer service. So the right price isn't exactly what the bill says on it. It's a function of how much time and excitement that happens with your service. 4) But wait what I said I cancelled? It's never ended with AT&T. My bill was never zero and the installation fee was refunded. A week later I cancelled with the retention department I was told I didn't actually cancel. Maybe that was a product of my imagination? So I canceled a second time and this time I got an email cancellation and refund of my TV installation fee. I was told by a representative the first fee was for the Internet and not TV. Do I mention many of the reps just to make answers you get from the phone? 5) But wait I said I canceled? Well never say never. After more than three weeks I came back to my box and two weeks after they received it they sent me an email stating they didn't receive the box and my credit card would charge \$120.00. I call them and talk to three departments, including the Presidents Office. Despite providing confirmation numbers they need to investigate then cancel a month after the case is still not closed. 6) So when you read the reviews offering services and pricing take that with a grain of salt. Pricing doesn't matter unless you're poor. Your time, energy, and conscience. Be careful to save all transactions, conversations and receipts if you stay in signing up even though you're warned! You will need them. TV is one of the biggest businesses in the world. Learn all about TV entertainment, television industry and popular TV shows.

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